



Workshop outcome:

Setelah mengikuti diskusi ini, peserta dapat:

- 1. Menjelas konsep OBE
- 2. menginterpretasi standar AUN untuk tingkat program studi
- **3.** <u>mengidentifikasi</u> kesesuaian standar AUN-QA dengan implementasi di lingkungan (tingkat fakultas, prodi dan dosen)
- 4. Menyusun perangkat pembelajaran berbasis standar AUN

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References

 AUN-QA, Guide to AUN-QA Assessment at Programme Level V.3, 2015

• Materi T-1: AUN-QA

• Materi OBE: KJM - UGM

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ASEAN University Network (AUN)

In Brief

Objectives of AUN

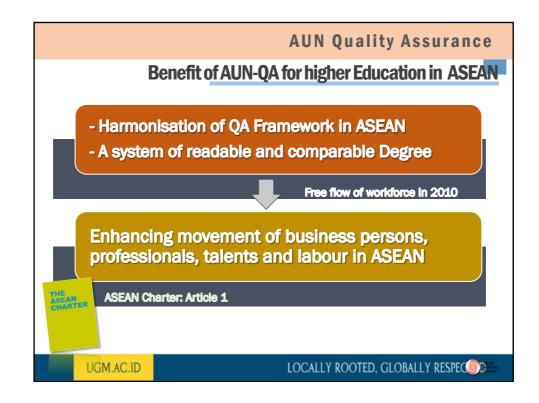
- To strengthen existing network of cooperation among universities in ASEAN
- To promote collaborative study, research and educational programmes on the priority areas identified by ASEAN
- To promote cooperation and solidarity among scholars, academicians and researchers in the ASEAN Member States
- To serve as the policy-oriented body in HE in the ASEAN region

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AUN Thematic Networks

- AUN Quality Assurance (AUN-QA)
 Secretariat: Chulalongkorn University
- AUN Southeast Asia Engineering Education Development Network (AUN/SEED-Net) Secretariat: Chulalongkorn University
- ASEAN Graduate Business and Economics Programme Network (AGBEP) Secretariat: Universitas Gadjah Mada
- AUN Human Rights Education Network (AUN-HREN) Secretariat: Mahidol University
- AUN Inter-Library Online (AUNILO)
 Secretariat: Universiti Sains Malaysia
- ASEAN Credit Transfer System (ACTS)
 Secretariat: Universitas Indonesia
- AUN Intellectual Property (AUNIP)
 Secretariat: Chulalongkorn University
- AUN University Social Responsibility & Sustainability (AUN-USR&S) Secretariat: Universiti Kebangsaan Malaysia

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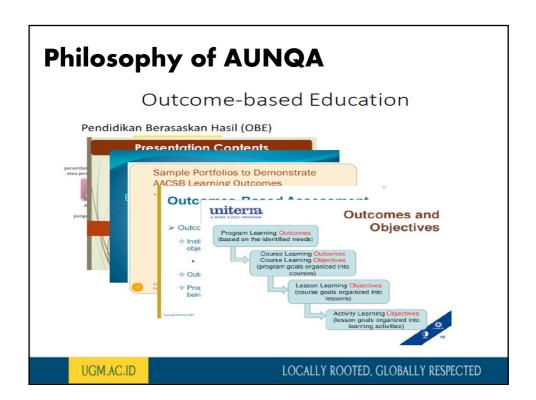


Accreditation, Assessment, Audit and Evaluation

AUN-QA Assessment (for the purpose of improving the effectiveness of QA system)

- Non-prescriptive
- Recommend areas for improvement rather than mandating solutions
- Contextualised rather than standardised QA practices
- → implementation of Outcomes based Education

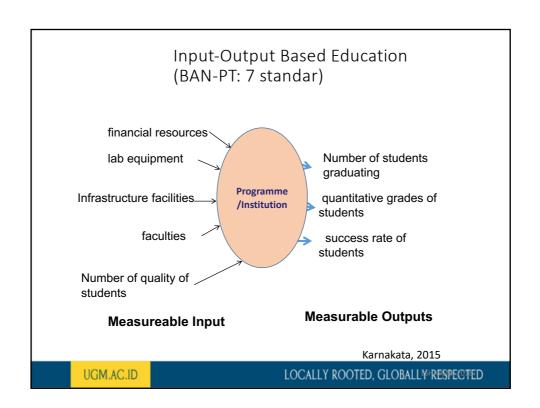
AUN-QA Framework

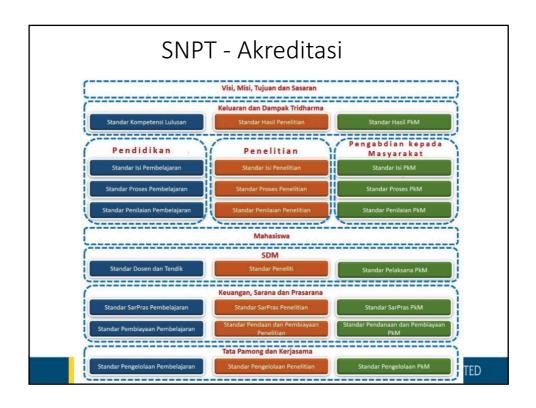


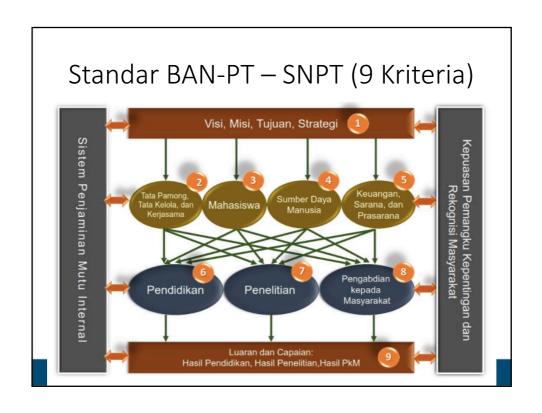
Mengapa OBE???

- Perkembangan dunia pendidikan→ OBE
- Industry 4.0 → education 4.0
- Peraturan dan standar nasional
- Persyaratan akreditasi/sertifikasi:
 - Nasional : BAN-PT→ instrumen baru 9 standar
 - Regional: sertifikasi AUN-QA
 - Internasional: AACSB, ABET, ASIIN, KAAB, AHPGS, dll.

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		ew:Konsep Pendidikan be Outcomes-Based Cor	
Level	Output	Outcome	Impact
Dosen	Jumlah tatap muka perkuliahan	mahasiswa mencapai kemampuan sikap, pengetahuan, skill (capaian pembelajaran) dari MK	Mahasiswa mampu menggunakan kemampuan sikap, pengetahuan dan skill untuk menyelesaikan permasalahan nyata.
Prodi	Jumlah lulusan	lulusan dengan kemampuan/pemenuhan nilai, pengetahuan dan skill yang relevan dengan pengguna dan mampu menunjukan kemampuannya sesuai harapan	Lulusan berkontribusi dalam peningkatan organisasi atau masyarakat.

tingkat keterserapan lulusan di

dunia kerja dan mutu lulusan

yang tinggi

Outcome Based Education (OBE)

- OBE is the education process that focused at achieving the certain specified concrete outcome (results oriented knowledge, ability and behavior).
- OBE is a process that involves the restructuring of curriculum, assessment and reporting practices in education to reflect the achievement of high order learning and mastery rather than accumulation of course credits.

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Jumlah lulusan

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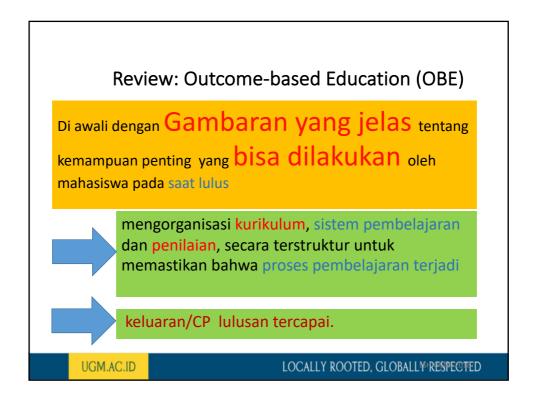
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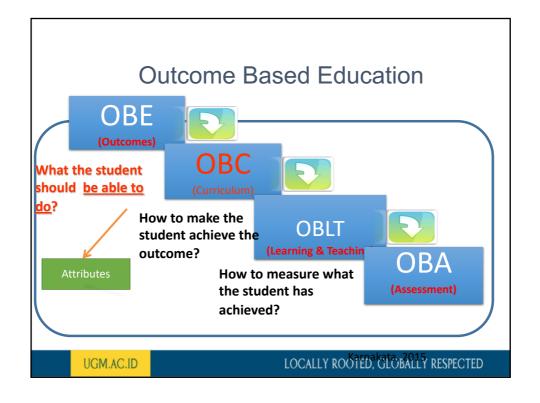
Lulusan memberikan

kontribusi terhadap

masyarakat dan negara yang lebih baik.

LSH-UGM, 2018

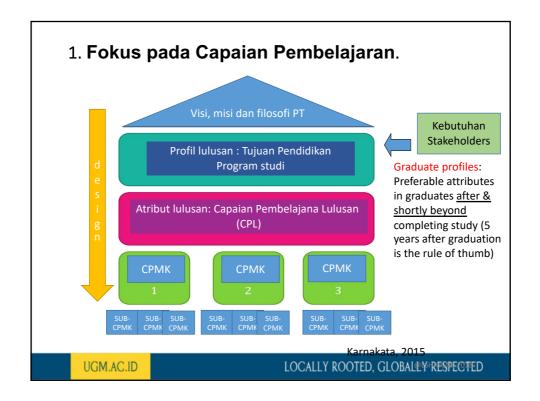


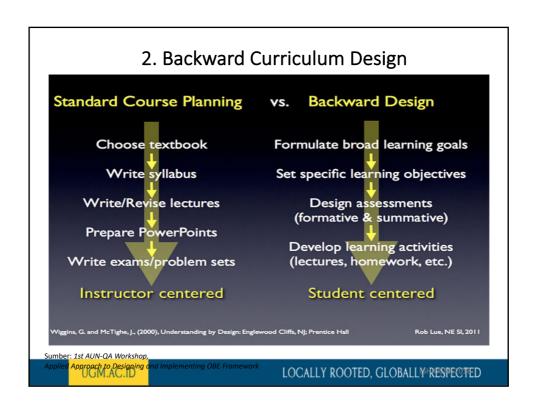


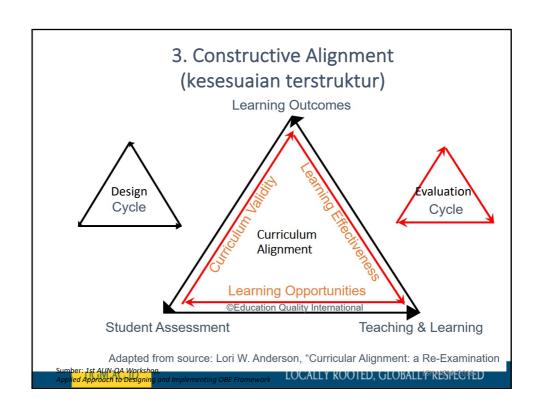
Review: konsep dan prinsip utama OBE

- 1. Fokus pada Capaian Pembelajaran
- 2. Backwards curriculum design
- 3. Kesesuaian terstruktur (Learning outcome– learning activities - assessment)
- 4. Memfasilitasi kesempatan belajar
- Siklus sistimatik P-D-C-A

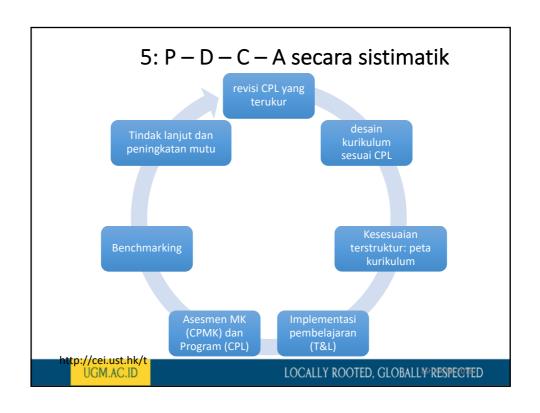
QA at Programme Level

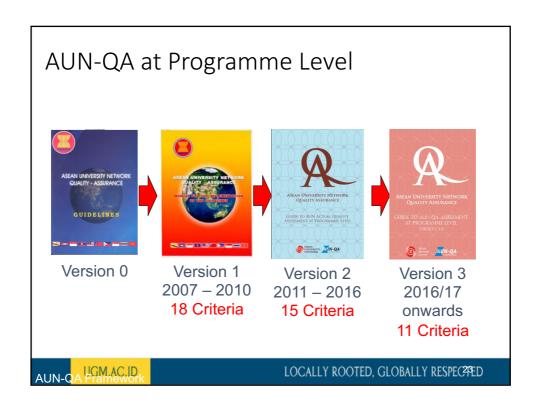


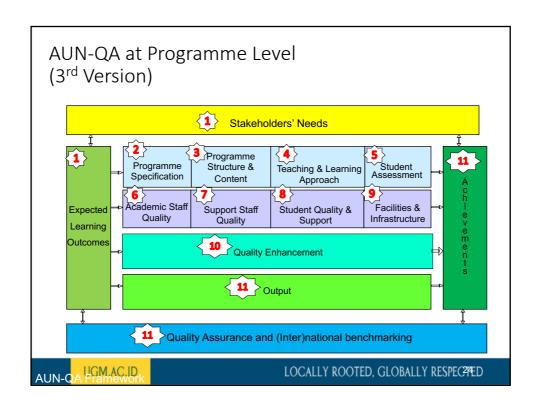


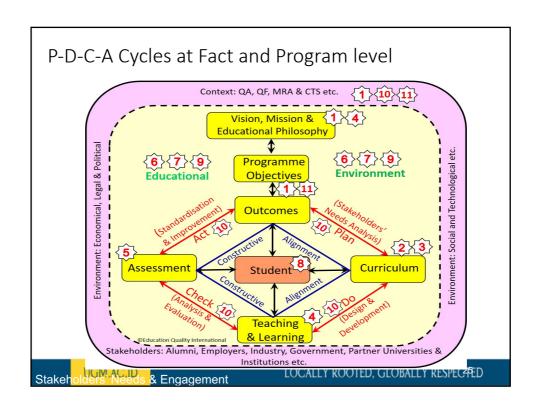


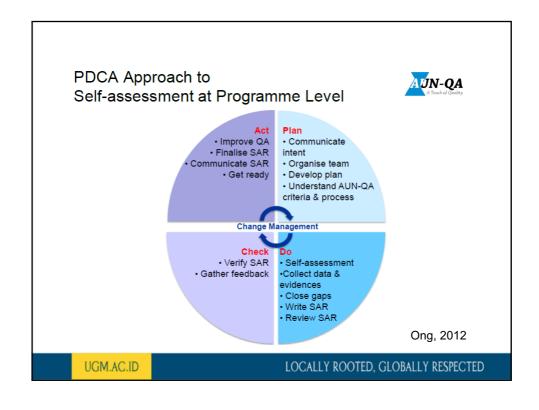


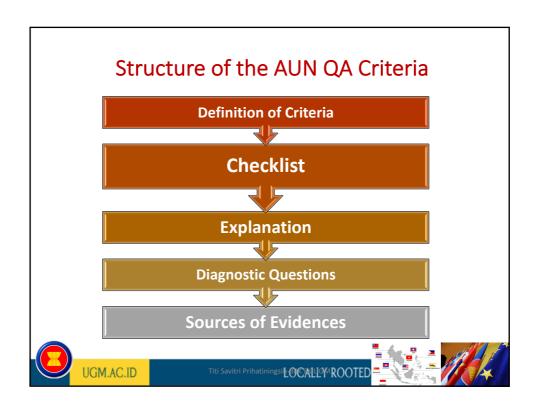


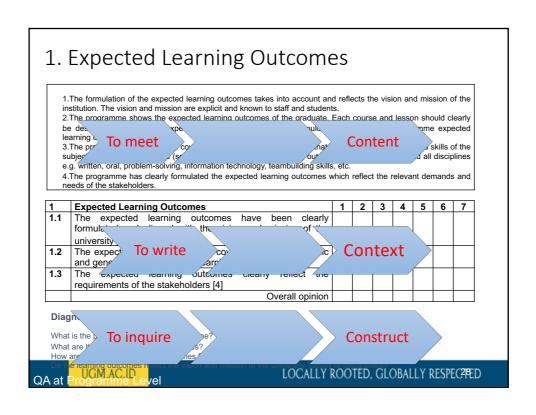












1. Expected Learning Outcome

Criteria/standard:

- 1. The formulation of the expected learning outcomes takes into account and reflects the vision and mission of the institution. The vision and mission are explicit and known to staff and students.
- The programme shows the expected learning outcomes of the graduate. Each
 course and lesson should clearly be designed to achieve its expected learning
 outcomes which should be aligned to the programme expected learning
 outcomes.
- The programme is designed to cover both subject specific outcomes that relate
 to the knowledge and skills of the subject discipline; and generic (sometimes
 called transferable skills) outcomes that relate to any and all disciplines e.g.
 written and oral communication, problem-solving, information technology,
 teambuilding skills, etc.
- 4. The programme has clearly formulated the expected learning outcomes which reflect the relevant demands and needs of the stakeholders.

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c. Checklist

1	Expected Learning Outcomes	1	2	3	4	5	6	7
1.1	The expected learning outcomes have been							
	clearly formulated and aligned with the vision and							
	mission of the university [1,2]							
1.2	The expected learning outcomes cover both							
	subject specific and generic (i.e. transferable)							
	learning outcomes [3]							
1.3	The expected learning outcomes clearly reflect the							
	requirements of the stakeholders [4]							
	Overall opinion							

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d. Diagnostic Questions

- What is the purpose of the study programme?
- What are the expected learning outcomes?
- How are the expected learning outcomes formulated?
- Do the learning outcomes reflect the vision and mission of the university, faculty or department?
- Does the labour market set any specific requirements for graduates to meet?
- To what extent is the content of the programme tuned to the labour market?
- Is there a well-defined job profile?
- How are the learning outcomes made known to staff and students?
- Are the learning outcomes measurable and achievable? How?
- To what extent have the learning outcomes been achieved?
- Are learning outcomes being reviewed periodically?
- How are the learning outcomes translated into concrete requirements of the graduate (i.e. knowledge, skills and attitudes including habits of mind)?

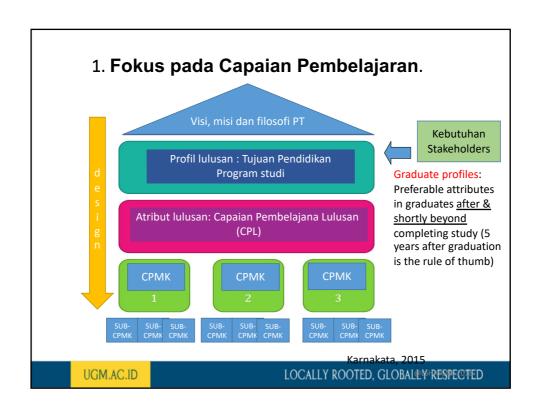
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e. Sources of Evidence

- Programme and course specifications
- Course brochure and prospectus or bulletin
- Skills matrix
- Stakeholders' input
- University and faculty websites
- Curriculum review minutes and documents
- Accreditation and benchmarking reports

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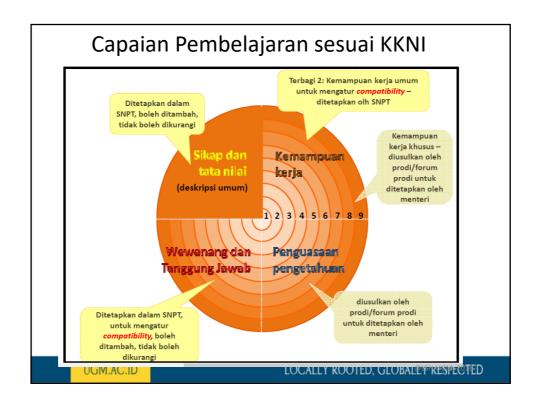




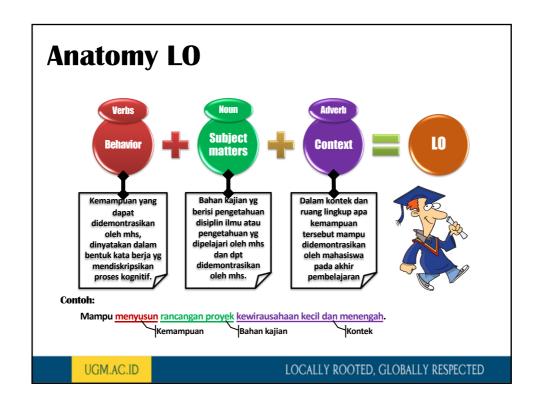
Professional Surveyor	Able to apply fundamental mathematic, scientific, and engineering principles in formulating and solving engineering problems to support an excellent career in Geodetic Engineering areas of practice or other relevant fields.
Researcher/ lecturer	e able to develop and expand their knowledge of geodetic engineering fields, as well as other relevant field through further professional licensure or graduate studies in engineering or science.
Middle level manager	Be able to work effectively in multidisciplinary and diverse professional environments as well as to provide leadership and demonstrate professional integrity.

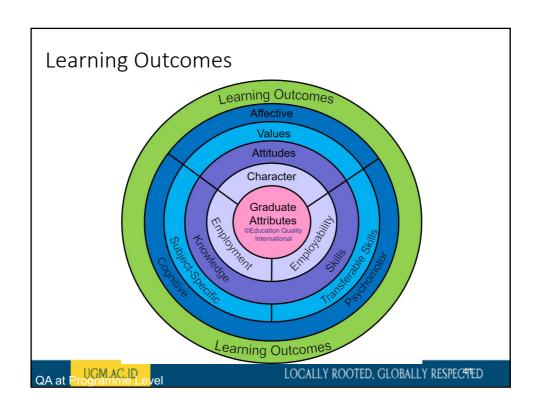


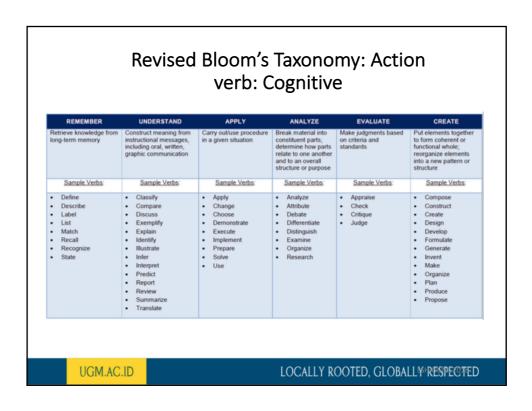




LEVEL	NI untuk Rumusan PENGETAHUAN	KESETARAAN
KUALIFIKASI	KATA KUNCI PENGETAHAUAN DALAM KKNI	PROGRAM
9	Mampu memecahkan permasalahan sains, teknologi, dan atau seni di dalam bidang keilmuannya melalui pendekatan inter, multi atau transdisipliner.	Doktor
8	Mampu memecahkan permasalahan ilmu pengetahuan, teknologi, dan/atau seni di dalam bidang keilmuannya melalui pendekatan inter atau multidisipliner.	Magister
7	Mampu memecahkan permasalahan sains, teknologi, dan atau seni di	Profesi
6	Menguasai konsep teoritis bidang pengetahuan tertentu secara umum dan konsep teoritis bagian khusus dalam bidang pengetahuan tersebut secara mendalam, serta mampu memformulasikan penyelesaian masalah	Sarjana
5	Menguasai konsep teoritis bidang pengetahuan tertentu secara umum, serta mampu memformulasikan penyelesaian masalah prosedural.	Diploma 3
4	Menguasai beberapa prinsip dasar bidang keahlian tertentu dan mampu menyelaraskan dengan permasalahan faktual di bidang kerjanya.	Diploma 2
3	Memiliki pengetahuan operasional yang lengkap, prinsip-prinsip serta konsep umum yang terkait dengan fakta bidang keahlian tertentu, sehingga mampu menyelesaikan berbagai masalah yang lazim dengan metode yang sesuai.	Diploma 1







		ed Bloom's ⁻ tion verb: A	•	•
RECEIVE	RESPOND	VALUE	ORGANIZE	INTERNALIZE (CHARACTERIZE)
Selectively responds to stimuli	Responds to stimuli	Attaches value or worth to something	Conceptualizes value and resolves conflict between this value and other values	Integrate the value into a value system that controls behavior
Sample Verbs:	Sample Verbs:	Sample Verbs:	Sample Verbs:	Sample Verbs:
Acknowledge Choose Demonstrate awareness Demonstrate tolerance Locate Select	Answer Communicate Compty Contribute Cooperate Discuss Participate willingly Volunteer	Adopt Assume responsibility Behave according to Choose Commit Express Initiate Justify Propose Show concern Use resources to	Adapt Adjust Arrange Balance Classify Conceptualize Formulate Organize Prepare Rank Theorize	Act upon Advocate Defend Exemplify Influence Perform Practice Serve Support

•	Revised I		homoto	•	011 7010	•
PERCEIVE	SET	RESPOND AS GUIDED	ACT	RESPOND OVERTLY	ADAPT	ORGANIZE
Senses cues that guide motor activity	Is mentally, emotionally, physically ready to act	Imitates and practices skills	Performs acts with increasing efficiency, confidence, ad proficiency	Performs acts automatically	Adapts skill sets to solve a problem	Creates new patterns for specific situations
Sample Verbs:	Sample Verbs:	Sample Verbs:	Sample Verbs:	Sample Verbs:	Sample Verbs:	Sample Verbs:
Detect Differentiate Distinguish Identify Observe Recognize Relate Describe the perception Describe the sensation: Hear Listen See Smell Taste	Assume a stance Display Perform motor skills Position the body Proceed Show	Copy Duplicate Imatate Operate under supervision Practice Repeat Reproduce	Assemble Calibrate Complete with confidence Conduct Construct Demonstrate Dismantle Fix Execute Improve efficiency Make Manipulate Measure Mend Organize Produce	Act habitually Control Direct Guide Manage Perform Note: Same verbs as "ACT", but with modifiers describing the performance, e.g., faster, better, more accurate, outstanding, etc.	Adapt Alter Change Rearrange Reorganize Revises	Arrange Build Compose Construct Create Design Originate Make

21st century Learning outcomes

- · Communication skills (reading, writing, speaking, listening)
- Computation skills (understanding and applying mathematical concepts and reasoning, analyzing and using numerical data)
- Community skills (citizenship; diversity/pluralism; local, community, global, environmental awareness)
- Critical thinking and problem solving skills (analysis, synthesis, evaluation, decision making, creative thinking)
- 5. Information management skills (collecting, analyzing, and organizing information from a variety of sources)
- Interpersonal skills (teamwork, relationship management, conflict resolution, workplace skills)
- Personal skills (ability to understand and manage self, management of change, learning to learn, personal responsibility, aesthetic responsiveness, wellness)
- Technology skills (computer literacy, Internet skills, retrieving and managing information via technology)

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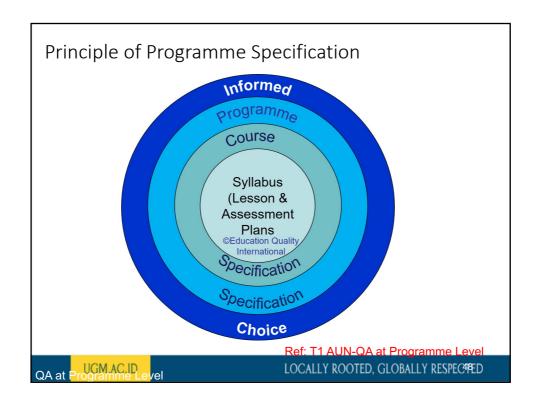
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2. Programme Specification

- The Institution is recommended to publish and communicate the programme and course specifications for each programme it offers, and give detailed information about the programme to help stakeholders make an informed choice about the programme.
- 2. Programme specification including course specifications describes the expected learning outcomes in terms of knowledge, skills and attitudes. They help students to understand the teaching and learning methods that enable the outcome to be achieved; the assessment methods that enable achievement to be demonstrated; and the relationship of the programme and its study elements.

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	c. Checklist							
2	Programme Specification	1	2	3	4	5	6	7
2.1	The information in the programme specification is comprehensive and up-to-date [1, 2]	•	_				Ū	_
2.2	The information in the course specification is comprehensive and up-to-date [1, 2]							
2.3	The programme and course specifications are communicated and made available to the stakeholders [1, 2]							
	Overall opinion							
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2. Programme Specification

Programme specification is a set of documents that describes the study programme offered by the university. The programme specification usually encompasses the following items:

- a summary of programme aims and intended outcomes;
- an outline of the course structure;
- a matrix showing how the programme learning outcomes are achieved through the courses; and
- a set of course specifications

QA at Programme Level

Ref: T1 AUN-QA at Programme Level LOCALLY ROOTED, GLOBALLY RESPECTED

2. Programme Specification (→ short version)

The information to be included in the **<u>programme specification</u>** is listed below.

- Awarding body/institution
- Teaching institution (if different)
- Details of the accreditation by a professional or statutory body
- · Name of the final award
- · Programme title
- · Expected Learning outcomes of the programme
- · Admission criteria or requirements to the programme
- Relevant subject benchmark statements and other external and internal reference points used to provide information on programme outcomes
- Programme structure and requirements including levels, courses, credits, etc.
- Date on which the programme specification was written or revised

QA at Programme Level

2. Course Specification

The information to be included in the **course specification** is listed below.

- · Course title
- Course requirements such as pre-requisite to register for the course, credits, etc.
- Expected learning outcomes of the course in terms of knowledge, skills and attitudes
- Teaching, learning and assessment methods to enable outcomes to be achieved and demonstrated
- · Course description and outline or syllabus
- · Details of student assessment
- References
- Date on which the course specification was written or revised.

QA at Programme Level

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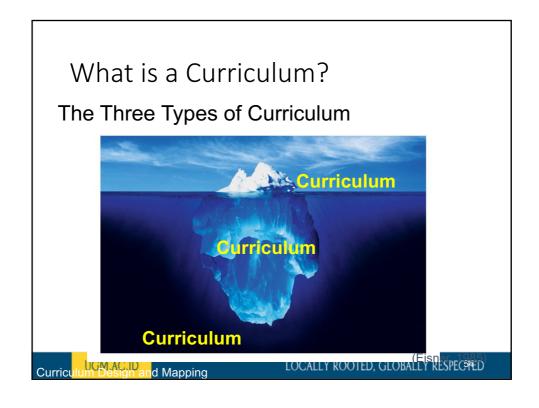
3. Programme Structure and Content

Criteria/standard:

- 1. The curriculum, teaching and learning methods and student assessment are constructively aligned to achieve the expected learning outcomes.
- 2. The curriculum is designed to meet the expected learning outcomes where the contribution made by each course in achieving the programme's expected learning outcomes is clear.
- 3. The curriculum is designed so that the subject matter is logically structured, sequenced, and integrated.
- 4. The curriculum structure shows clearly the relationship and progression of basic courses, the intermediate courses, and the specialised courses.
- 5. The curriculum is structured so that it is flexible enough to allow students to pursue an area of specialisation and incorporate more recent changes and developments in the field.
- 6. The curriculum is reviewed periodically to ensure that it remains relevant and up-to-date.

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	b. Checklist							
3	Programme Structure and Content	1	2	3	4	5	6	7
3.1	The curriculum is designed based on constructive alignment with the expected learning outcomes [1]							
3.2	The contribution made by each course to achieve the expected learning outcomes is clear [2]							
3.3	The curriculum is logically structured, sequenced, integrated and up-to-date [3, 4, 5, 6]							
	Overall opinion							
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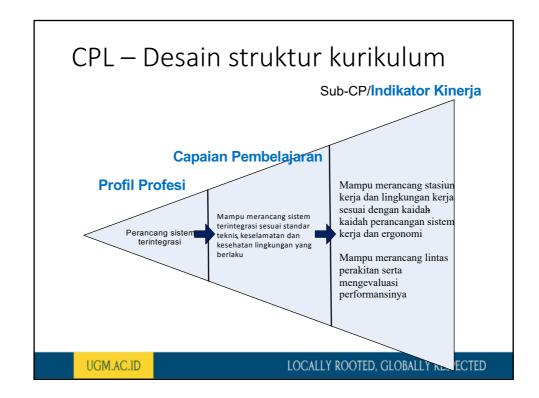


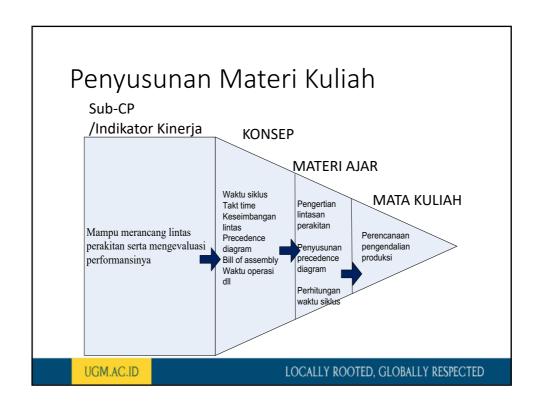
Structured-Curriculum

- Constructive alignment between the courses, teaching and learning also assessment methods: the curriculum should be designed so that the teaching activities, learning activities and assessment tasks are co-ordinated with the learning outcomes.
- Constructive alignment includes:
 - √ defining ELOs that are measurable;
 - ✓ selecting teaching and learning methods that are likely to ensure that the ELOs are achieved; and
 - ✓ assessing how well the students have achieved the ELO as intended.

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Ref: T1 AUN-QA at Programme Level LOCALLY ROOTED, GLOBALLY RESPECTED





	N	latriks Pe	ngalama	n Belaja	ar		
Capaian Pembelajaran (Kompetensi)	Pengala	man Belajar	Bahan Kajian (Ruang Lingkup Materi)	Media dan Teknologi	Mata Kuliah	Indikator	Asese men
	sub kompetensi	aktivitas, metode pembelajaran	Substansi: pokok bahasan dan sub pokok bahasan				
					Sumber: Pau Desember 2	 ina Pannen, Pres !012	 sentasi KK

No.	Kelompok	Nama Mata Kuliah	SI	KS	Semest					Stu	dent Out	ome				
	MK		Wajib	Pilihan	er	a	b	С	d	е	f	g	h	-	j	k
2		Calculus I	2		1	3								1		
3		Linear Algebra Statistics and Theory of Error	3		1	3				2	1			-		
4	MK Umum	Geology	2		1	3							1		1	
5	dasar sain)	Calculus II	2		2	3		-		-	-			1	-	
6		Fundamental of Physics	2		2	3								1		
7		Basics of Computer Programming	2+1		2	3	2		1					1	1	
		Labour Law		2	2			3		2			- 1		1	3
- 1	MK Umum Humaniora	Agrarian Law	2		1				1		3			2	2	
9		Adjusment Computation	3		2	3	2	2						1		2
10		Field Camp	0+3		5		3	3	3	3	1	2		2	2	3
11	MK Umum	Internship	0+3		6		3	3	2		1	2	1	1	1	3
12	kompetens i)	Applied Adjusment Computation		2	genap		3	2		2	1			1		2
13		Coordinate System and Transformation	2		3	3	2							1		1
14		Management and Enterpreneurship	2		7		2	2	1	3				1	1	2
15		Research Methodology	2		7					3	2	3		1		
16		Final Project	4		Sem. 8		3	3			3	3		-1	1	3

Kesuaian CPMK dan CPL 14. Capaian Pembelajaran Matakuliah (CLO-Course Learning Outcome) CLO-1. mengidentifikasi permasalahan dan menganalisis batasan-batasan cl. dalam pengembangan JKG CLO-2. menakukan dasain jaring kontrol geodesi menggunakan metoda bi nasil perhitungan JKG CLO-3. melakukan dasain jaring kontrol geodesi menggunakan metoda bi optimasi perhabandingkan data dan hasil optimasi terhadap model/standar bi kasifikasi optimasi berdasarkan presesi, akurasi dan kehandalan cl.O-5. menjelaskan basil analisis optimasi perhabang berdasarkan kasifikasi bi dentelaskan basil analisis optimasi perhabang berdasarkan kasifikasi bi dentelaskan celaskan pengenjakan pengenjakan kasifikasi kemis JKG yang telah ditetapkan pengenjakan pengenjakan kasifikasi kemis JKG yang telah ditetapkan pengenjakan

State of the are of the Curriculum

Curriculum evaluation:

- Major evaluation → curriculum evaluation/revision, every 5 years
- Minor evaluation → RPS evaluation & revision, every year (before the academic year starting

State of the art of the field:

- Capita Selecta, seminar courses

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1. The teaching and learning approach is often dictated by the educational philosophy of the university. Educational philosophy can be defined as a set of related beliefs that influences what and how students should be taught. It defines the purpose of education, the roles of teachers and students, and what

should be taught and by what methods.

 Quality learning is understood as involving the active construction of meaning by the student, and not just something that is imparted by the teacher. It is a deep approach of learning that seeks to make meaning and achieve understanding.

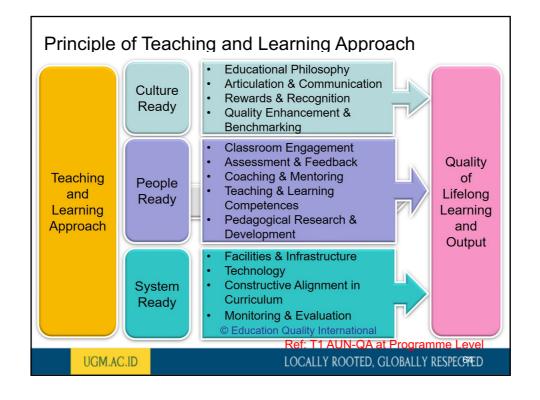
- Quality learning is also largely dependent on the approach that the learner takes when learning. This in turn is dependent on the concepts that the learner holds of learning, what he or she knows about his or her own learning, and the strategies she or he chooses to use.
- 4. Quality learning embraces the principles of learning. Students learn best in a relaxed, supportive, and cooperative learning environment.
- 5. In promoting responsibility in learning, teachers should:
 - a. create a teaching-learning environment that enables individuals to participate responsibly in the learning process; and
 - b. provide curricula that are flexible and enable learners to make meaningful choices in terms of subject content, programme routes, approaches to assessment and modes and duration of study.
- 6. The teaching and learning approach should promote learning, learning how to learn and instil in students a commitment of lifelong learning (e.g. commitment to critical inquiry, information-processing skills, a willingness to experiment with new ideas and practices, etc.).

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eaching and Learning

4	Teaching and Learning Approach	1	2	3	4	5	6	7
4.1	The educational philosophy is well articulated and communicated to all stakeholders [1]							
4.2	Teaching and learning activities are constructively aligned to the achievement of the expected learning outcomes [2, 3, 4, 5]							
4.3	Teaching and learning activities enhance life-long learning [6]							
	Overall opinion			,				
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Teaching and Learning Approach Strategy Description **Direct Instruction** Information is conveyed to the learners in the most direct manner. Indirect Instruction Learners are facilitated in the learning process without any overt teaching being done by the teacher. **Experiential Learning** Learners learn best when they go through an experience of learning. Interactive Instruction Learning occurs from peers and teacher via multiple interactions. Independent Study Any educational activity carried out by an individual with little or no guidance. Ref: T1 AUN-QA at Programme Level UGM.AC.ID LOCALLY ROOTED, GLOBALLY RESPECTED

Lifelong Learning

Lifelong learning is defined as "all learning activity undertaken throughout Life, with the aim of improving knowledge, skills and competence, within a personal, civic, social and/or employment-related perspective"

Source: European Commission

Ref: T1 AUN-QA at Programme Level

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Lifelong Learning

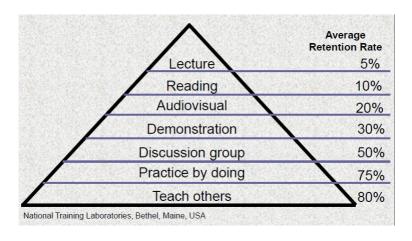
The European Reference Framework sets out eight key competences for lifelong learning:

- 1. Communication in the mother tongue;
- 2. Communication in foreign languages;
- 3. Mathematical competence and basic competences in science and technology;
- 4. Digital competence;
- 5. Learning to learn;
- 6. Social and civic competences;
- 7. Sense of initiative and entrepreneurship;
- 8. Cultural awareness and expression.

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Source: European Commissio
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The Learning Pyramid



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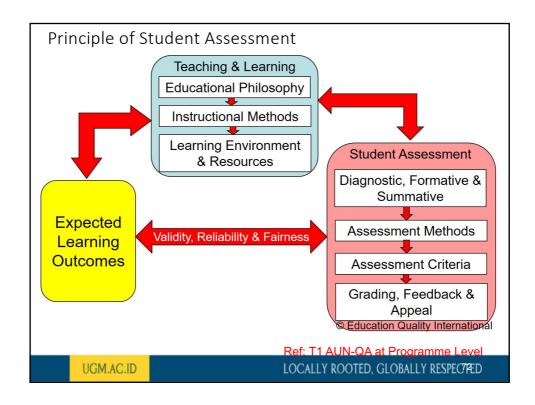
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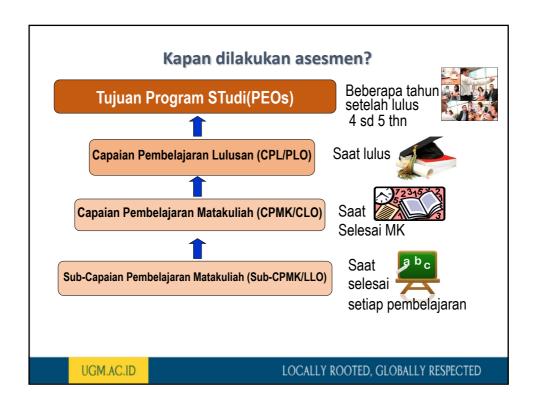
5. Student Assessment

- 1. Assessment covers:
 - New student admission
 - Continuous assessment during the course of study
- Final/exit test before graduation
- In fostering constructive alignment, a variety of assessment methods should be adopted and be congruent with the expected learning outcomes. They should measure the achievement of all the expected learning outcomes of the programme and its courses.
- 3. A range of assessment methods is used in a planned manner to serve diagnostic, formative, and summative purposes.
- The student assessments including timelines, methods, regulations, weight distribution, rubrics and grading should be explicit and communicated to all concerned.
- 5. Standards applied in assessment schemes are explicit and consistent across the programme.
- Procedures and methods are applied to ensure that student assessment is valid, reliable and fairly administered.
- 7. The reliability and validity of assessment methods should be documented and regularly evaluated and new assessment methods are developed and tested.
- 8. Students have ready access to reasonable appeal procedures.

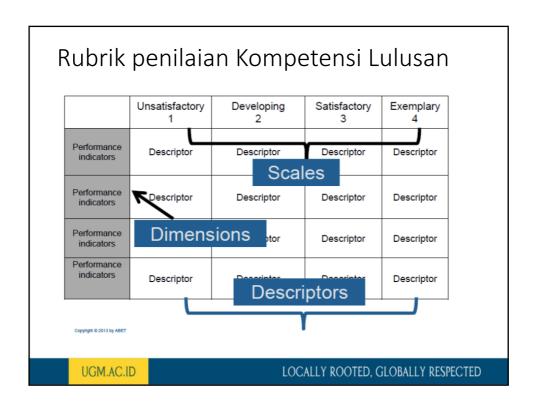
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5	Student Assessment	1	2	3	4	5	6	7
5.1	The student assessment is constructively aligned to the achievement of the expected learning outcomes [1, 2]							
5.2	The student assessments including timelines, methods, regulations, weight distribution, rubrics and grading are explicit and communicated to students [4, 5]							
5.3	Methods including assessment rubrics and marking schemes are used to ensure validity, reliability and fairness of student assessment [6, 7]							
5.4	Feedback of student assessment is timely and helps to improve learning [3]							
5.5	Students have ready access to appeal procedure [8]							
	Overall opinion							





Rencana Penilaian MK Tugas II Tugas UTS UAS Tugas 1 Tugas IV Tugas III JKV/JKGb (30%) (30%)Identifikasi SNI(5% **Optima** Projek **JKG** (5%) si(10%) JKH (5%) (15%) CO.1 Χ CO.2 Χ Χ **CO.3** X Χ CO.4 X **CO.5** Χ Χ CO.6 Χ Χ Χ Χ CO.7 Χ Χ Χ Χ CO.8 X Χ Χ CO.9 Χ Χ Χ UGM.AC.ID LOCALLY ROOTED, GLOBALLY RESPECTED

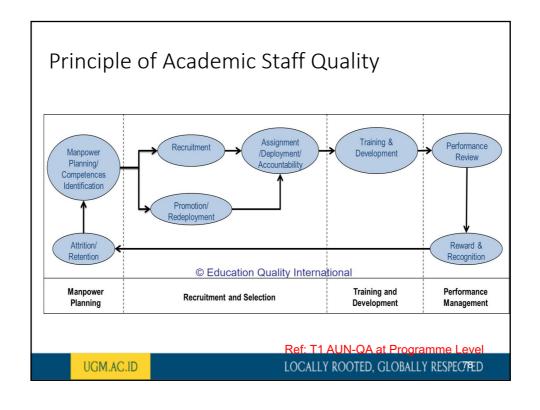


6. Academic Staff Quality

- 1.Both short-term and long-term planning of academic staff establishment or needs (including succession, promotion, re-deployment, termination, and retirement plans) are carried out to ensure that the quality and quantity of academic staff fulfil the needs for education, research and service.
- 2.Staff-to-student ratio and workload are measured and monitored to improve the quality of education, research and service.
- 3. Competences of academic staff are identified and evaluated. A competent academic staff will be able to:
 - design and deliver a coherent teaching and learning curriculum;
 - apply a range of teaching and learning methods and select most appropriate assessment methods to achieve the expected learning outcomes;
 - develop and use a variety of instructional media;
 - monitor and evaluate their own teaching performance and evaluate courses they deliver;
 - · reflect upon their own teaching practices; and
 - conduct research and provide services to benefit stakeholders
- 4.Recruitment and promotion of academic staff are based on merit system, which includes teaching, research and service.
- 5. Roles and relationship of academic staff members are well defined and understood.
- 6. Duties allocated to academic staff are appropriate to qualifications, experience, and aptitude.
- 7.All academic staff members are accountable to the university and its stakeholders, taking into account their academic freedom and professional ethics.
- 8.Training and development needs for academic staff are systematically identified, and appropriate training and development activities are implemented to fulfil the identified needs.
- 9.Performance management including rewards and recognition is implemented to motivate and support education, research and service.
- 10.The types and quantity of research activities by academic staff are established, monitored and benchmarked for improvement.

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	Academic Staff Qual	llt	y					
6	Academic Staff Quality	1	2	3	4	5	6	7
6.1	Academic staff planning (considering succession, promotion, re-deployment, termination, and retirement) is carried out to fulfil the needs for education, research and service [1]							
6.2	Staff-to-student ratio and workload are measured and monitored to improve the quality of education, research and service [2]							
6.3	Recruitment and selection criteria including ethics and academic freedom for appointment, deployment and promotion are determined and communicated [4, 5, 6, 7]							
6.4	Competences of academic staff are identified and evaluated [3]							
6.5	Training and developmental needs of academic staff are identified and activities are implemented to fulfil them [8]							
6.6	Performance management including rewards and recognition is implemented to motivate and support education, research and service [9]							
6.7	The types and quantity of research activities by academic staff are established, monitored and benchmarked for improvement [10]							



6. Academic Staff Quality

How to calculate FTEs?

Investment of Time

Academic Staff

For example, if 1 FTE is equal to 40 hours per week (full-time employment), then the FTE of an academic staff member with a teaching load of 8 hours per week will be _____ (i.e. 8/40).

Student

For example, if 1 FTE student has to attend 20 hours of lesson a week, then the FTE of a part-time student with 10 hours of lesson a week will be _____ (i.e. 10/20).

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6. Academic Staff Quality

Calculating FTEs

Calculating 1 1					T
Category	M	F	Tota	ıl	Percentage of
			Headcounts	FTEs	PhDs
Professors					
Associate/					
Assistant					
Professors					
Full-time					
Lecturers					
Part-time					
Lecturers					
Visiting					
Professors/					
Lecturers					
Total					

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6. Academic Staff Quality

Staff-to-student Ratio

Academic Year	Total FTEs	Total FTEs of	Staff-to-student
	of Academic Staff	students	Ratio

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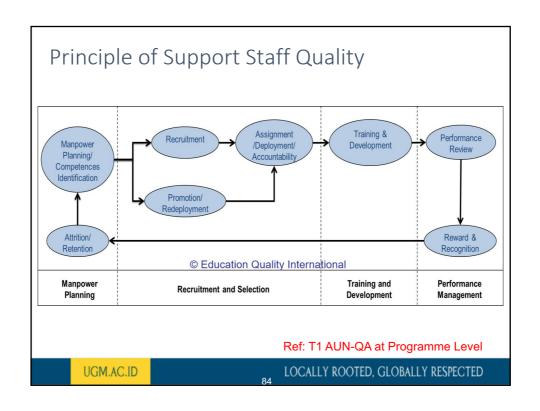
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7. Support Staff Quality

- 1.Both short-term and long-term planning of support staff establishment or needs of the library, laboratory, IT facility and student services are carried out to ensure that the quality and quantity of support staff fulfil the needs for education, research and service.
- 2.Recruitment and selection criteria for appointment, deployment and promotion of support staff are determined and communicated. Roles of support staff are well defined and duties are allocated based on merits, qualifications and experiences.
- 3.Competences of support staff are identified and evaluated to ensure that their competencies remain relevant and the services provided by them satisfy the stakeholders' needs.
- 4. Training and development needs for support staff are systematically identified, and appropriate training and development activities are implemented to fulfil the identified needs.
- 5.Performance management including rewards and recognition is implemented to motivate and support education, research and service.

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7	Support Staff Quality	1	2	3	4	5	6	7
7.1	Support staff planning (at the library, laboratory, IT facility and student services) is carried out to fulfil the needs for education, research and service [1]	-						
7.2	Recruitment and selection criteria for appointment, deployment and promotion are determined and communicated [2]							
7.3	Competences of support staff are identified and evaluated [3]							
7.4	Training and developmental needs of support staff are identified and activities are implemented to fulfil them [4]							
7.5	Performance management including rewards and recognition is implemented to motivate and support education, research and service [5]							
	Overall opinion							



7. Support Staff Quality

	Hig	hest Education	onal Attainm	nent	
Support Staff	High	Bachelor's	Master's	Doctoral	Total
	School				
Library Personnel					
Laboratory					
Personnel					
IT Personnel					
Administrative					
Personnel					
Student Services					
Personnel					
(enumerate the					
services)					
Total					

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8. Student Quality and Support

- 1.The student <u>intake policy and the admission criteria</u> to the programme are clearly defined, communicated, published, and up-to-date.
- 2. The methods and criteria for the <u>selection of students</u> are determined and evaluated.
- 3.There is an adequate <u>monitoring system</u> for student progress, academic performance, and workload. Student progress, academic performance and workload are systematically recorded and monitored, feedback to students and corrective actions are made where necessary.
- 4. Academic advice, co-curricular activities, student competition, and other student support services are available to improve learning and employability. 5. In establishing a learning environment to support the achievement of quality student learning, the institution should provide a <a href="https://pxychological.google.

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8. Student Quality and Support

8	Student Quality and Support	1	2	3	4	5	6	7
8.1	The student intake policy and admission criteria							
	are defined, communicated, published, and up-to-							
	date [1]							
8.2	The methods and criteria for the selection of							
	students are determined and evaluated [2]							
8.3	There is an adequate monitoring system for							
	student progress, academic performance, and							
	workload [3]							
8.4	Academic advice, co-curricular activities, student							
	competition, and other student support services							
	are available to improve learning and							
	employability [4]							
8.5	The physical, social and psychological							
	environment is conducive for education and							
	research as well as personal well-being [5]							
	Overall opinion							

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8. Student Quality and Support

Intake of First-Year Students (last 5 academic years)

		100000	Jean of						
Academic Year		Applicants							
	No. Applied	No. Offered	No.						
			Admitted/Enrolled						

Total Number of Students (last 5 academic years)

Academic	Students											
Year	1 st	2 nd	3 rd	4 th	>4th Year	Total						
	Year	Year	Year	Year								

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9. Facilities and Infrastructure

- 1.The <u>physical resources</u> to deliver the curriculum, including equipment, materials and information technology are sufficient.
- 2. Equipment is up-to-date, readily available and effectively deployed.
- 3.<u>Learning resources</u> are selected, filtered, and synchronised with the objectives of the study programme.
- 4.A <u>digital library</u> is set up in keeping with progress in information and communication technology.
- 5.<u>Information technology systems</u> are set up to meet the needs of staff and students.
- 6.The institution provides a highly accessible <u>computer and network infrastructure</u> that enables the campus community to fully exploit information technology for teaching, research, services and administration.
- 7. <u>Environmental</u>, <u>health and safety</u> standards and access for people with <u>special needs</u> are defined and implemented.

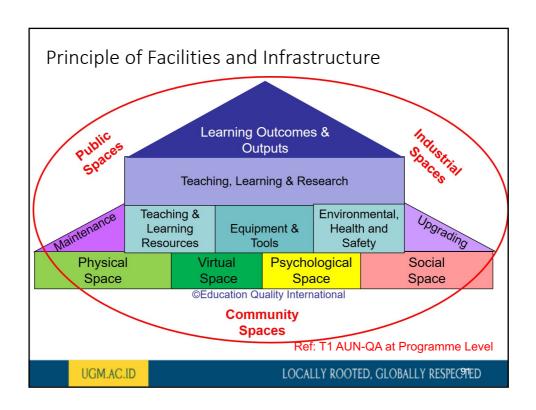
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9. Facilities and Infrastructure

9	Facilities and Infrastructure	1	2	3	4	5	6	7
9.1	The teaching and learning facilities and equipment (lecture halls, classrooms, project rooms, etc.) are adequate and updated to support education and research [1]							
9.2	The library and its resources are adequate and updated to support education and research [3, 4]							
9.3	The laboratories and equipment are adequate and updated to support education and research [1, 2]							
9.4	The IT facilities including e-learning infrastructure are adequate and updated to support education and research [1, 5, 6]							
9.5	The standards for environment, health and safety; and access for people with special needs are defined and implemented [7]							
	Overall opinion							

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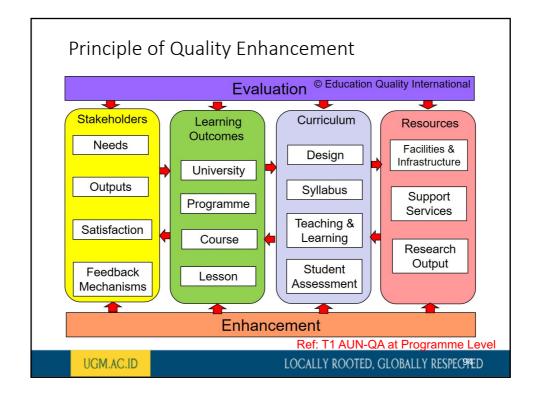


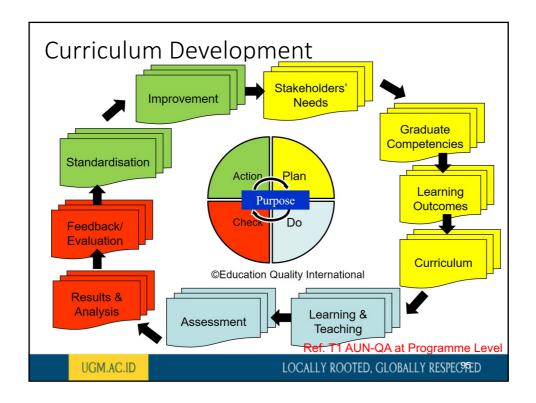
10. Quality Enhancement

- 1.The curriculum is developed with <u>inputs and feedback</u> from academic staff, students, alumni and stakeholders from industry, government and professional organisations.
- 2.The curriculum <u>design and development process</u> is established and it is periodically reviewed and evaluated. Enhancements are made to improve its efficiency and effectiveness.
- 3.The <u>teaching and learning processes</u> and <u>student assessment</u> are continuously reviewed and evaluated to ensure their relevance and alignment to the expected learning outcomes.
- 4. Research output is used to enhance teaching and learning.
- 5. <u>Quality of support services and facilities</u> (at the library, laboratory, IT facility and student services) is subject to evaluation and enhancement.
- 6. <u>Feedback mechanisms</u> to gather inputs and feedback from staff, students, alumni and employers are systematic and subjected to evaluation and enhancement.

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10	 Quality Enhanceme 	n.	t (2)			
	•				•			
10	Quality Enhancement	1	2	3	4	5	6	7
10.1	Stakeholders' needs and feedback serve as input to curriculum design and development [1]							
10.2	The curriculum design and development process is established and subjected to evaluation and enhancement [2]							
10.3	The teaching and learning processes and student assessment are continuously reviewed and evaluated to ensure their relevance and alignment [3]							
10.4	Research output is used to enhance teaching and learning [4]							
10.5	Quality of support services and facilities (at the library, laboratory, IT facility and student services) is subjected to evaluation and enhancement [5]							
10.6	The stakeholder's feedback mechanisms are systematic and subjected to evaluation and enhancement [6]							
	Overall opinion							





Stakeholder's Feedback

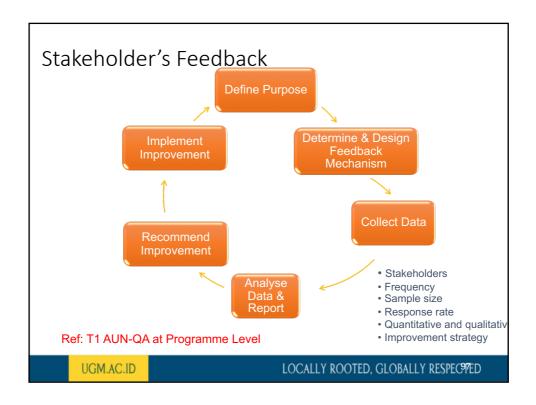
Common Formal Feedback Mechanisms:

- Surveys:
 - _
 - _

 - _
- Tracer studies
- · Focus group discussions
- Dialogues
- Complaint/suggestion system

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11. Output

- 1.The <u>quality of the graduates</u> (such as pass rates, dropout rates, average time to graduate, employability, etc.) is established, monitored and benchmarked; and the programme should achieve the expected learning outcomes and satisfy the needs of the stakeholders.
- 2. Research activities carried out by students are established, monitored and benchmarked; and they should meet the needs of the stakeholders.
- 3. <u>Satisfaction levels</u> of staff, students, alumni, employers, etc. are established, monitored and benchmarked; and that they are satisfied with the quality of the programme and its graduates.

QA at Programme Level

11	. Output							
11	Output	1	2	3	4	5	6	7
11.1	The pass rates and dropout rates are established, monitored and benchmarked for improvement [1]							
11.2	The average time to graduate is established, monitored and benchmarked for improvement [1]							
11.3	Employability of graduates is established, monitored and benchmarked for improvement [1]							
11.4	The types and quantity of research activities by students are established, monitored and benchmarked for improvement [2]							
11.5	The satisfaction levels of stakeholders are established, monitored and benchmarked for improvement [3]							
QA at F	Overall opinion UGM AC ID rogramme Level LOCALLY ROG		, GL	OBAL	LY R	ESPE	C9EI)

11. Output

Pass rate and dropout rate

Academic	Cohort	% cc	mplete	d first		% dro	pout di	uring
Year	Size	(degree	in				
		3	4	>4	1 st	2 nd	3 rd	4 th Years &
		Years	Years	Years	Year	Year	Year	Beyond

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QA at Programme Level

11. Output

- Current and past performance indicators
- Performance targets
- Trend (upwards or downwards) and its reasons
- Comparison with other competitors or universities
- Benchmark with targeted universities

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Benchmarking

Benchmarking can be defined as a "systematic and continuous process of comparing elements of performance in an institution against best practices within and outside the organisation with the purpose of improving its performance".

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GinÖng Prati Dino (CQI)

TERIMA KASIH

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